



## Zoom Video Conference FAQs

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**Q** All my students are learning from home. Can you connect to them all at the same time?

**A** We deliver our video conference programs through Zoom which allows us to do multi-end point connections. We cap our programs at 30 participants so that we can effectively facilitate activities and Q&A with the students. If you have an alternative preferred technology, please contact our video conference coordinator at [PEOLearning@aph.gov.au](mailto:PEOLearning@aph.gov.au).

**Q** How long do the sessions go for?

**A** Our sessions are typically 45 minutes to 1 hour, but we are flexible so please contact us if you any time constraints.

**Q** Are the programs pre-recorded?

**A** No, all our sessions are interactive and our presenters facilitate a range of activities and answer questions live.

**Q** What do I/my students need to participate?

**A** A computer/laptop/tablet with a functional microphone and webcam, and the Zoom app. If you are using a computer or a laptop, go to <https://zoom.us/download>. If you haven't already downloaded the Zoom app, you will be prompted to do so once you click on the meeting room link.

**Q** Is it safe?

**A** We have a range of measures in place on our Zoom account to mitigate any potential risks. These include creating a unique password for each meeting and presenters having full control of who is able to participate in each meeting.

**Q** How much does it cost?

**A** All of our programs are FREE!



For more information head to the [PEO website](#) or contact our video conference coordinator.

**Lara Ghaly**

02 6277 3148

[PEOLearning@aph.gov.au](mailto:PEOLearning@aph.gov.au)

